

SYLLABUS

TRAV 1771-40 **Automated Air Fares & Tickets** **Number of Hours: 15-30 hours**

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Prerequisite: Automated Air Reservations

Description:

Become proficient in the automation systems used by airlines and their authorized agents as you continue to practice creating PNRs and add the skills of interpreting fare quote displays and rule displays and rule displays, pricing and ticketing. Exercises and drills will improve your proficiency and speed. You will use RTS©, a hands-on simulation of Sabre® in conjunction with the online tutorial. The full RTS© Sabre® simulation program includes three courses available in a U.S. version and a Canadian version.

Objectives:

Upon successful completion of this course, you will be able to:

- Define domestic fare terms
- Explain the general rule of fare construction and application
- Retrieve and interpret Fare Quote Displays, Fare Shopper Displays and Rule Displays
- Explain fare rules to the client
- Price itineraries at the lowest applicable fare for booking code used
- Bargain Price itineraries at the lowest available fare
- Bargain Price itineraries at the lowest available fare and rebook in the appropriate class
- Store the fare and interpret the fare and tax calculation information
- Generate automated tickets

Grading Criteria: Successful completion of all Reviews, Exercises, Drills and Exams.

Course Outline: Each lesson includes an online Review and Exercise to increase application skill.

Lesson 1	Domestic Fares
Lesson 2	Domestic Fare Rules
Lesson 3	Fare Quote with Rules
Lesson 4	Fare Shopper Quote with Rules
Lesson 5	Summary and Drill
Exam	

Lesson 6	Pricing and Ticketing Basics
Lesson 7	Summary and Drill

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Reasonable Accommodation Statement.

If you are a student with a medical, psychological or a learning difference and are requesting reasonable academic accommodations due to this disability, you must provide an official request of accommodation to your professor(s) from the Disability Resource Center (located in the Student Services Center, Room #201 of the Edith Whitehead Building) within the first two weeks of the beginning of classes. Students are to contact the Center on the main campus to follow through with and receive assistance in the documentation process to determine the appropriate accommodations related to their disability. You may call (435) 652-7516 for an appointment and further information regarding the Americans with Disabilities Act (ADA) of 1990 per Section 504 of the Rehabilitation Act of 1973.