

SYLLABUS

TRAV 1611-40

Automated Air Reservations

Available in a Canadian version and a United States version

Number of Hours: 15-30 hours for 1 or 2 semester credits

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Note: This course is designed to be taken FIRST in a series of three courses:

- 1. Automated Air Reservations 15-30 hrs**
- 2. Automated Air Fares and Tickets 15-30 hrs**
- 3. Automated Car Rental and Hotel Accommodations 10-15 hrs**

Description:

Become proficient in the automation systems used by airlines and their authorized agents. Learn and practice the basic functions of Sabre® in conjunction with the online tutorial. The full RTS©, a hands-on simulation of Sabre® in conjunction with the online tutorial. The full RTS© Sabre® simulation program includes three courses available in a U.S. Version and a Canadian version.

Objectives:

Upon completion you will be able to demonstrate proficiency in the following areas:

- Encode and decode city/airport and airline codes
- Display, interpret and sell from Availability Displays
- Create, file, modify, change and cancel PNRs using mandatory and optional fields
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Grading Criteria: Successful completion of all Reviews, Exercises, Drills and Exams.

Course Outline: Each lesson includes an online Review and Exercise to increase application skill.

Lesson 1	Fast Start
Lesson 2	Overview of GDSs, CRSs, and RTS©
Lesson 3	Information Systems Within Sabre®
Exam	
Lesson 4	Availability and Sell

Lesson 5	Itinerary Field
Lesson 6	Summary and Drill
Exam	
Lesson 7	Mandatory Fields
Lesson 8	Summary and Drill
Exam	
Lesson 9	Optional Fields
Lesson 10	OSI and SSR
Lesson 11	Seats
Lesson 12	Modifications
Lesson 13	Queues
Lesson 14	Summary and Drill
Exam	

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Reasonable Accommodation Statement.

If you are a student with a medical, psychological or a learning difference and are requesting reasonable academic accommodations due to this disability, you must provide an official request of accommodation to your professor(s) from the Disability Resource Center (located in the Student Services Center, Room #201 of the Edith Whitehead Building) within the first two weeks of the beginning of classes. Students are to contact the Center on the main campus to follow through with and receive assistance in the documentation process to determine the appropriate accommodations related to their disability. You may call (435) 652-7516 for an appointment and further information regarding the Americans with Disabilities Act (ADA) of 1990 per Section 504 of the Rehabilitation Act of 1973.